

## **Renter's Agreement**

### **How to book**

Fill the request form or contact us directly by phone and we will send you a booking contract by post with a house description.

Bookings are on a weekly basis from Saturday to Saturday (from 3pm) from the 1st of April until mid November and during the Christmas holidays on some houses. Regarding weekend request ( minimum of 2 nights) please contact us.

Your booking will be definite as you pay a deposit of 30% of your total rent by bank transfer (our bank details will be with the contract), and send, by post a copy of the contract signed by you, returned to us within 10 days of the contract establishment.

A confirmation will be send to reception.

The balance has to be paid one month before your arrival.

In case of late booking, (less than 30 days prior the start of your stay) the whole amount will be requested.

### **Cancellation**

*Cancellation by the tenant:* all cancellations need to be notify by a recommended letter to the owner.

a) cancellation before the arrival day: the deposit will remain due. The owner is able to ask the balance of the stay if the cancellation occurs less than 30 days prior the arrival date.

If the guest does not show up within 24 hours following the arrival date stipulated in the contract, the present contract will become null and void and the owner can use his house as he likes. The deposit belongs to the owner and he may ask for the balance of the stay.

b) Interruption of stay by guest: No reimbursement.

*Cancellation by the owner:* The owner has to give back all the amount given for the rent, as well as a compensation equal to the penalty for which the client would have liable if he had cancelled on this date.

**Arrivals:** The tenant has to show up at the day and the time mentioned in the contract. In case of late arrival please contact the owner.

**Pets:** One animal allowed (dog) in some houses. Please no animal upstairs or in the bedrooms. Sofas need to be protected. On departure all the house have to be vacuumed..

**Sleeping capacity:** The contract is established on a maximum number of person, if you want an extra person to stay at the house you have to inform the owner who will take the decision and probably charge the extra person.

**Insurance:** Guest are responsible for damage attributable to them. Please check that your insurance includes " holiday insurance". If not, please take out a policy to cover yourselves.

**Payment of charges:** At the end of your stay you will have to pay all the extra charges (linen, heating, wood...) according to the contract.

**Guarantee:** guest will be asked for a sum of 250€ or 400€ ( Chassagne).

**Your commitments:** If you don't want to assume the "big cleaning" of the house a compensation will be asked (from 30 to 80€ depending of houses). Cleaning during your stay: 20€ per hour.

**Your commitments** (upon departure):

All furniture has to be located where you found them at arrival

All kitchen equipment must be clean and store away

All rooms in the house have to be vacuumed ( basic cleaning)

All dirty linen must be folded within one of the beds sheet and left on the entrance of the house.

Any equipment that has been damaged or broken during your stay must be reported to your host, any fees for incidentals will be paid for on site after the departure inventory done with your host.

### **Location de gîtes - Nadine et Francis Lacombe**

"La Borie" - 24590 Saint-Crépin Carluçet - Dordogne - France

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